

**Crisis Intervention and Coordination Specialist (9372U),
University Health Services - 40515
University of California, Berkeley**

Direct Link: <https://www.AcademicKeys.com/r?job=191785>

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Posted Aug. 5, 2022, set to expire Dec. 3, 2022

Job Title	Crisis Intervention and Coordination Specialist (9372U), University Health Services - 40515
Department	
Institution	University of California, Berkeley Berkeley, California
Date Posted	Aug. 5, 2022
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Social and Behavioral Medicine Clinical Psychology
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Job Description

Crisis Intervention and Coordination Specialist (9372U), University Health Services - 40515
About Berkeley At the University of California, Berkeley, we are committed to creating a community that fosters equity of experience and opportunity, and ensures that students, faculty, and staff of all backgrounds feel safe, welcome and included. Our culture of openness, freedom and belonging make it a special place for students, faculty and staff. The University of California, Berkeley, is one of the world's leading institutions of higher education, distinguished by its combination of internationally recognized academic and research excellence; the transformative opportunity it provides to a large and diverse student body; its public mission and commitment to equity and social justice; and its roots in the California experience, animated by such values as innovation, questioning the status quo, and respect for the environment and nature. Since its founding in 1868, Berkeley has fueled a perpetual renaissance, generating unparalleled intellectual, economic and social value in California, the United States and the world. We are looking for equity-minded applicants who represent the full diversity of

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California and who demonstrate a sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender identity, sexual orientation, and ethnic backgrounds present in our community. When you join the team at Berkeley, you can expect to be part of an inclusive, innovative and equity-focused community that approaches higher education as a matter of social justice that requires broad collaboration among faculty, staff, students and community partners. In deciding whether to apply for a position at Berkeley, you are strongly encouraged to consider whether your values align with our Guiding Values and Principles, our Principles of Community, and our Strategic Plan.

Departmental Overview UC Berkeley's University Health Services (UHS) is a comprehensive college health service providing fully accredited, primary medical care, counseling and psychological services, and innovative health promotion programs for students, faculty, and staff. UHS provides on-campus medical care and coordinates supplemental needs for off-campus care through a network of community specialists and hospitals. UHS manages the student health insurance and workers' compensation insurance programs. Approximately 65,000 visits occur annually including Primary Care, Urgent Care, Occupational Health and Specialty Clinics. Services are designed to minimize the impact of illness, emotional distress and injury on studies and work. The Social Services (SOS) unit offers short-term counseling, groups, case management and nutrition services to the campus student population. Counseling staff consists of social workers who provide compassionate specialty counseling on a range of specific and highly sensitive topics. Coupled with health promotion and public health programs, UHS reaches all segments of the Berkeley campus community. Learn more about UHS by visiting uhs.berkeley.edu

The Compassionate Crisis Response Program aims to provide culturally responsive, trauma-informed, and person-centered assessments and interventions to address the immediate needs of the individuals and communities in crisis at UC Berkeley. Application Review Date The First Review Date for this job is: August 18, 2022.

Responsibilities DIRECT CLIENT CARE

Work collaboratively during designated shift with the paramedic and peer counselor to provide emergency/crisis bases in-person assessment and intervention:

Work collaboratively with team members to quickly assess the needs of individuals or communities experiencing a mental health crisis, and collaboratively create a response plan.

Practice self-awareness and cultural humility as a member of a diverse team; be conscientious and sensitive to interpersonal dynamics with other team members.

Demonstrate strong ability to remain calm and attentive during crises, as well as to work through several separate crises during a single shift.

Demonstrate a high level of resilience and self-care as part of maintaining wellness in a high crisis and first responder position.

Provide culturally responsive, trauma-informed, harm reduction, and person-centered mental health and substance use crisis assessment, intervention, de-escalation for individuals experiencing non-violent, behavioral health crisis on the UC Berkeley campus footprint.

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Assess for suicidality, homicidal intent, violence risk, grave disability, and substance use using appropriate measurements, including C-SRRS, Mini Mental Status Exam, and others.
Provides debrief experience and on site support and coordination after campus traumas such as campus death.
Show competency in use of Narcan for opioid overdose reversal.
Make appropriate referrals/linkage based on clinical needs.

COLLABORATION

Documents client progress, treatment recommendations, interventions and client response in the EHR and other required systems to facilitate the sharing of information and coordination of care with other involved providers.
Participates in and coordinates regularly scheduled and clinically indicated ad hoc multidisciplinary consultation meetings with colleagues to discuss relevant aspects of client care and help to ensure positive client outcomes.
Uses shared decision-making techniques to work proactively with the client around the care plan and communicates plan to the care team.
Participates in regular care manager consultation meetings and regular caseload meetings with High Risk/Hospital Manager or Clinical Director.
Functions as liaison to community mental health providers.
Assists Referral Coordinator with developing and maintaining referral procedures and resources.
Participate and complete all assigned trainings in a timely manner to form a strong foundation for clinical work.

CARE MANAGEMENT DEVELOPMENT

Identifies improvements to systems, practices, and procedures and advocates recommendations to leadership.
Works with Compassionate Crisis Response Program Manager, High Risk/Hospital Manager, Clinical Director, Referral Coordinator, CAPS leadership, and CAPS staff to develop protocols aimed at improving care delivery for at-risk clients and support CAPS providers using such protocols.
Develops, maintains, and shares internal UHS, campus, and community resources as appropriate with clients and staff to promote efficient quality care.
Promotes the development of collaborative relationships with peers and other health professionals by articulating practice issues and communicating through appropriate organizational channels.

ORGANIZATIONAL RESPONSIBILITIES

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Participates in staff meetings and meetings related to care management.

Adheres to principles of quality, customer oriented standards.

Demonstrates professionalism, courtesy, and sensitivity in all interactions with clients and staff.

When assigned, actively participates on UHS committees and/or the development of new programs/ideas.

Is knowledgeable of client rights and responsibilities, rules of confidentiality and client privacy.

Readily accepts additional responsibility including assisting with the evaluation of unit operation/efficiency.

Maintains client records appropriately including confidentiality and completeness of notes. This includes written and electronic records.

Is knowledgeable of UHS and campus departments, services, locations.

Is knowledgeable of operational, administrative, business, and personnel policies.

Demonstrates flexibility and adaptability as health care practices and related technology change.

Demonstrates an active investment in organizational and unit goals to improve customer service.

Implements University and UHS policies and procedures to assure a consistently high level of client care, safety and customer service.

Other duties as assigned.

Required Qualifications

A Valid mental health license in the state of California (Licensed Psychologist, LCSW, LMFT, LPCC) or registration (ASW, AMFT, APCC) with the California Board of Behavioral Sciences or Board of Psychology.

Minimum one year of experience providing behavioral health services in a public health, community mental health, crisis services, or other setting serving adults exhibiting mental health crisis, psychosis, substance-related mental health needs, etc.

First Aid certified within 30 days of employment.

CPR certified within 30 days of employment.

Must be able/willing to work outside during most of the shift, traveling in a van/vehicle with others between crises, and physically move frequently during shift.

Ability to work with and honor a highly diverse community served, as well as team members, while showing humility and openness.

Willingness to learn and understand different perspectives, as well as show self-awareness around race, gender, class, sexual orientation, lived experience, and other important attributes.

Preferred Qualifications

Previous work with college/university students.

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Multilingual (English and Spanish, Mandarin or Cantonese).

Salary & Benefits

This is a full-time (40 hours/week), career position, and eligible for full UC benefits.

This is an exempt, monthly paid position. The annual salary is commensurate with experience within the range of \$61,600.00 - \$107,600.00.

For information on the comprehensive benefits package offered by the University visit:

<https://ucnet.universityofcalifornia.edu/compensation-and-benefits/index.html>

How to Apply Please submit your cover letter and resume as a single attachment when applying. Please upload the document in the Resume section, then skip the (optional) Cover Letter upload section. **Driving Required** A valid driver's license and DMV check for driving record is required. **Other Information**

University Health Services is hiring three (3) Clinic Operations SHS Administrator 4.

Your employment is dependent on obtaining and maintaining a credentialing clearance (if applicable), background clearance and medical clearance according to University Health Service policies.

Conviction History Background This is a designated position requiring fingerprinting and a background check due to the nature of the job responsibilities. Berkeley does hire people with conviction histories and reviews information received in the context of the job responsibilities. The University reserves the right to make employment contingent upon successful completion of the background check. **Physical Exam** Employment is contingent upon passing a physical exam. **Mandated Reporter** This position has been identified as a Mandated Reporter required to report the observed or suspected abuse or neglect of children, dependent adults, or elders to designated law enforcement or social service agencies. We reserve the right to make employment contingent upon completion of signed statements acknowledging the responsibilities of a Mandated Reporter. **Equal Employment Opportunity** The University of California is an Equal Opportunity/Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or protected veteran status. For more information about your rights as an applicant see:

https://www.eeoc.gov/sites/default/files/migrated_files/employers/poster_screen_reader_optimized.pdf For

the complete University of California nondiscrimination and affirmative action policy

see: <http://policy.ucop.edu/doc/4000376/NondiscrimAffirmAct> To apply, visit

https://careerspub.universityofcalifornia.edu/psp/ucb/EMPLOYEE/HRMS/c/HRS_HRAM.HRS_APP_SCHJOB



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Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A

University of California, Berkeley

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